Points to note when making an iPhone contract



Before you purchase an iPhone, please make sure you have read and understood the following notes.

Λ	You will not be able to carry out the following operations if you do not have a computer.
	Ex.) Partial back-up/recovery of data inside the iPhone, etc.

	System environment when using the iPhone		Protection services/repairs	
	■ Apple ID (required for some functions) ■ Internet environment ■ Required system environment for synchronization with iTunes on a computer: - Mac: OS X v10.6.8 or later - PC: Windows 7/Vista/XP Home or Professional with SP2 or later - iTunes 10.7 or later (can be downloaded free of charge here: www.itunes.com/jp/download) - Without the above environment, some functions will not be available.		■ Protection services Protection services include Apple's standard warranty (free of charge) and the following: - AppleCare+ (fee-based): see below for more information.* http://www.apple.com/ip/support/products/iphone.html - The Backup Service Package (i) (fee-based) provided by SoftBank: see below for more information.* http://mb.softbank.jp/mb/iphone/support/backup_service_pack/ * Subscription is only possible when purchasing an iPhone.	
	iPhones require designated USIM cards. - Designated USIM cards cannot be used with other mobile handsets. - iPhones cannot be used by inserting USIM cards by other companies, either in Japan or abroad. - To reissue your USIM card or to switch to a different type of USIM card, you will need to pay a commission fee (1,995 yen/tax included).		■ Repair service Make a reservation at the Genius Bar of an Apple Store near you. See below for more information. http://www.apple.com/jp/retail/geniusbar/ Alternatively, you can contact: Official Apple service providers https://locate.apple.com/jp/ja/ * Please note that SoftBank Shops do not handle repairs.	
	Service areas SoftBank 4G LTE areas are different from 3G service areas. See SoftBank's		* If operation should slow down or freeze during use, you may be able to solve the problem by turning the power off and on again, or by formatting/restoring your iPhone to its factory default state.	
	homepage (<u>www.softbank.jp</u>) for more information.		Subscription to the Packet Flat-rate Full service designated by SoftBank and to S! Basic Pack (i) is required.	
	Points to note when using Wi-Fi			
	- The Wi-Fi setting prioritizes the use of Wi-Fi communication over 4G LTE/3G communication. Even when set to Wi-Fi, however, communication may be established by switching automatically to 4G LTE/3G in cases where Wi-Fi communication is unstable or normal connection is not possible. - Web Safety Service (Web Filtering) will not apply when using Wi-Fi. By downloading Yahoo! Anshin Net for SoftBank from the App Store, you can enable filtering while using Wi-Fi.		In the case of a model upgrade, this will apply retroactively from the month of the upgrade. You will not be able to cancel the Packet Flat-rate Full service designated by Softbank or the S! Basic Pack (i) while using your iPhone. Services used while overseas (SMS, S! Mail (MMS), Web, downloads and updates from the App Store, etc.), international SMS and international S! Mail (MMS) are not covered by Packet Flat-rate Full services. Note that you	
	Restrictions on communication speed		may incur high charges for use while overseas. - With the Global Roaming Packet Flat Rate, if you employ high-packet volume communication (25 MB or higher), such as with videos, the upper limit will be 2 020 year / day.	
	We will collect, analyze and store traffic information for each communication in order to offer better network quality to our customers. Note that certain communications specified separately by SoftBank may sometimes be restricted. See here for more information (http://www.softbank.jp/mb/r/notes/).		limit will be 2.980 yen/day. Virus/spam checks for E mail (i) SoftBank will check e-mails sent and received with E mail (i) for viruses.	
	Some services are not available on iPhones.		and automatically detect and eliminate them. The junk mail filter is set to "Standard", while the spoofed e-mail block function is set to "Active".	
	- Yahoo! Keitai/S! Phone Book backup service, among others, are not available.		See SoftBank's homepage for more information on junk mail block settings. http://mb.softbank.jp/mb/support/antispam/	
	See SoftBank's home page (http://mb.softbank.jp/mb/iphone/) for the services available on iPhone. - When you upgrade your model, fee-based contents and S! Phone Book backup service data will be deleted.		Unlocking restrictions on communication speed based on data volume	
	Using FaceTime		Starting on October 1, 2012, if the monthly data volume used by a customer subscribed to the Unlimited Packet Discount for 4G LTE exceed 7 GB, his/her communication speed when sending and receiving will be limited to 128 Kbps until the end of that billing month. Use without the above restriction will be possible by applying separately (you will be charged	
	When using FaceTime for the first time, activate it in a 4G LTE/3G area. At that time, packet communication may be performed to check the connection.			
	Automatic communication		2.625 yen per 2 GB). - You will receive warnings and be notified when communication speed is	
_	Depending on the specifications of software and applications, iPhones may automatically perform periodical communication: packet communication will thus take place, and may lead to the flat rate's lower limit being exceeded. You can block packet communication by turning the setting off.		restricted via SMS. If you do not wish to be notified, you can turn this setting off on My SoftBank.	
_	Cancellation		I will use my iPhone in accordance with the iOS Software License Agreement, the General Conditions for 4G Communication Services, and the General Conditions for 3G Communication Services.	
	Please note that cancellation is not accepted.			
	You will be charged a contract change fee of 3,150 yen (tax included) for model upgrades between Softbank 4G LTE-compatible and non-compatible models.		I have read and agree to the above	

Please contact the support center below on how to use your iPhone and concerning rates/services:

- iPhone Technical Support Center

Telephone number: 0800-2223-151

(service hours: from 9:00 to 19:00 on weekdays, from 9:00 to 17:00 on weekends

I have read and agree to the above.

Date of co	Please sign the Japanese version.	d/ <u>yyyy)</u>
Signatu		